

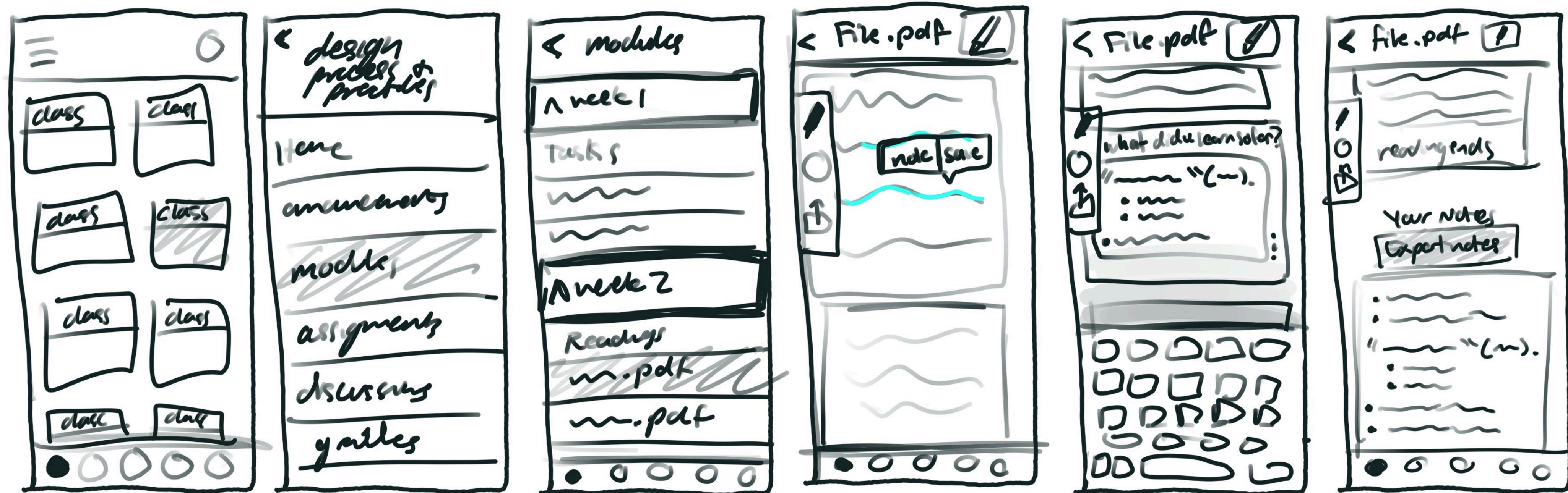
User testing with Claire

- Claire Min, 20, Business & Design major
- 11/6/2024, in person on Figma

User goal, task, and flow.

User goal: Effectively study for your class.

User task: Read this week's reading and write a response based on the discussion board prompt.



Insights

1

Heuristic demonstrated, if applicable

More intuitive since she's used Canvas mobile before

- Move Canvas icons around to make room for files in task bar (anything less used maybe)
- customizable task bar?



2

Heuristic missed, if applicable.

No option to see your read/annotated files & notes

- New icon on task bar?
- Add pdfs/notes to My Files? Notify the user if doing so

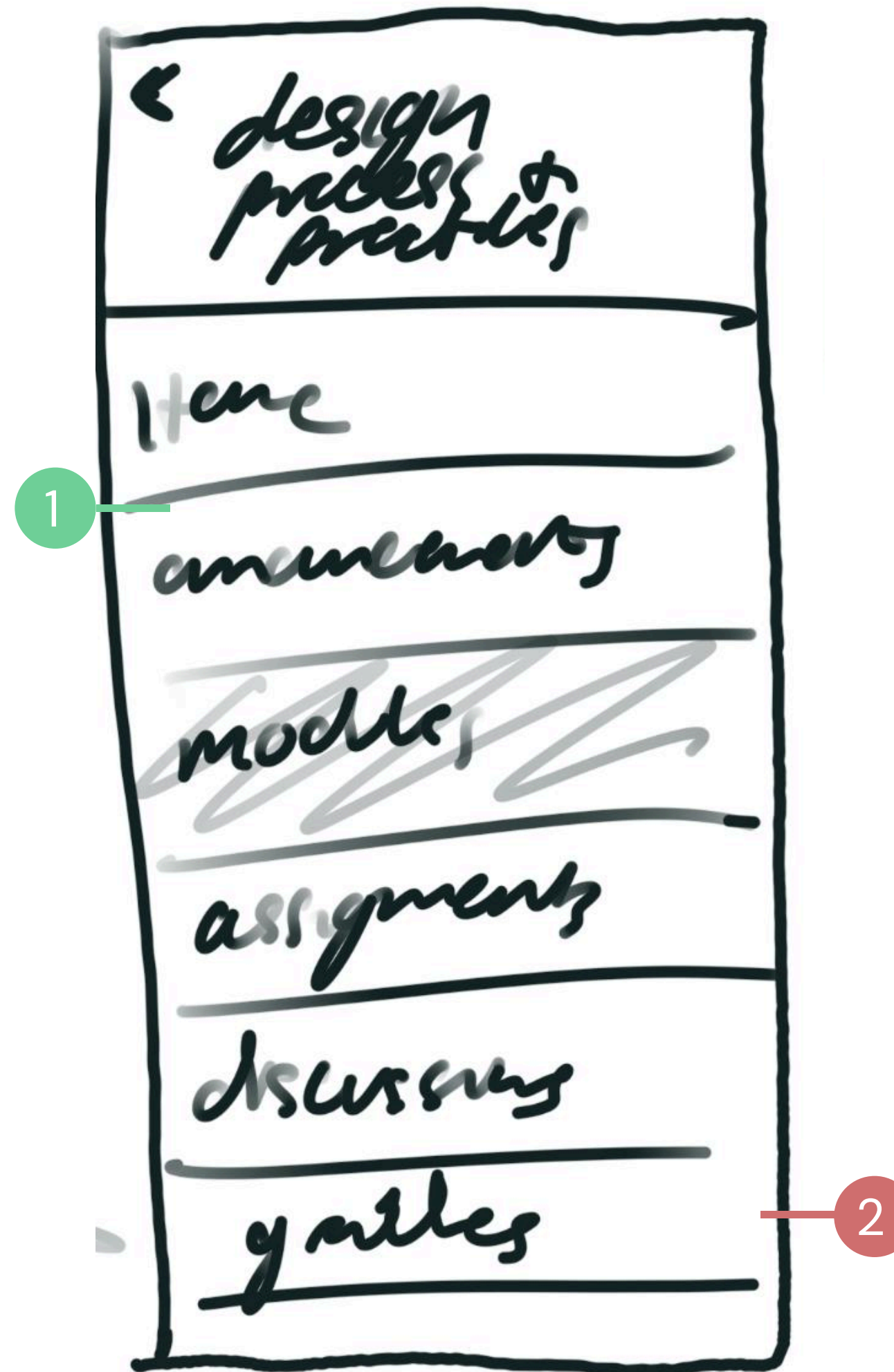
Insights

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More intuitive since she's used Canvas mobile before

Write or sketch here any proposed changes you would make the existing experience to make it better.



2

Heuristic missed, if applicable.

No option to see your read/annotated files & notes

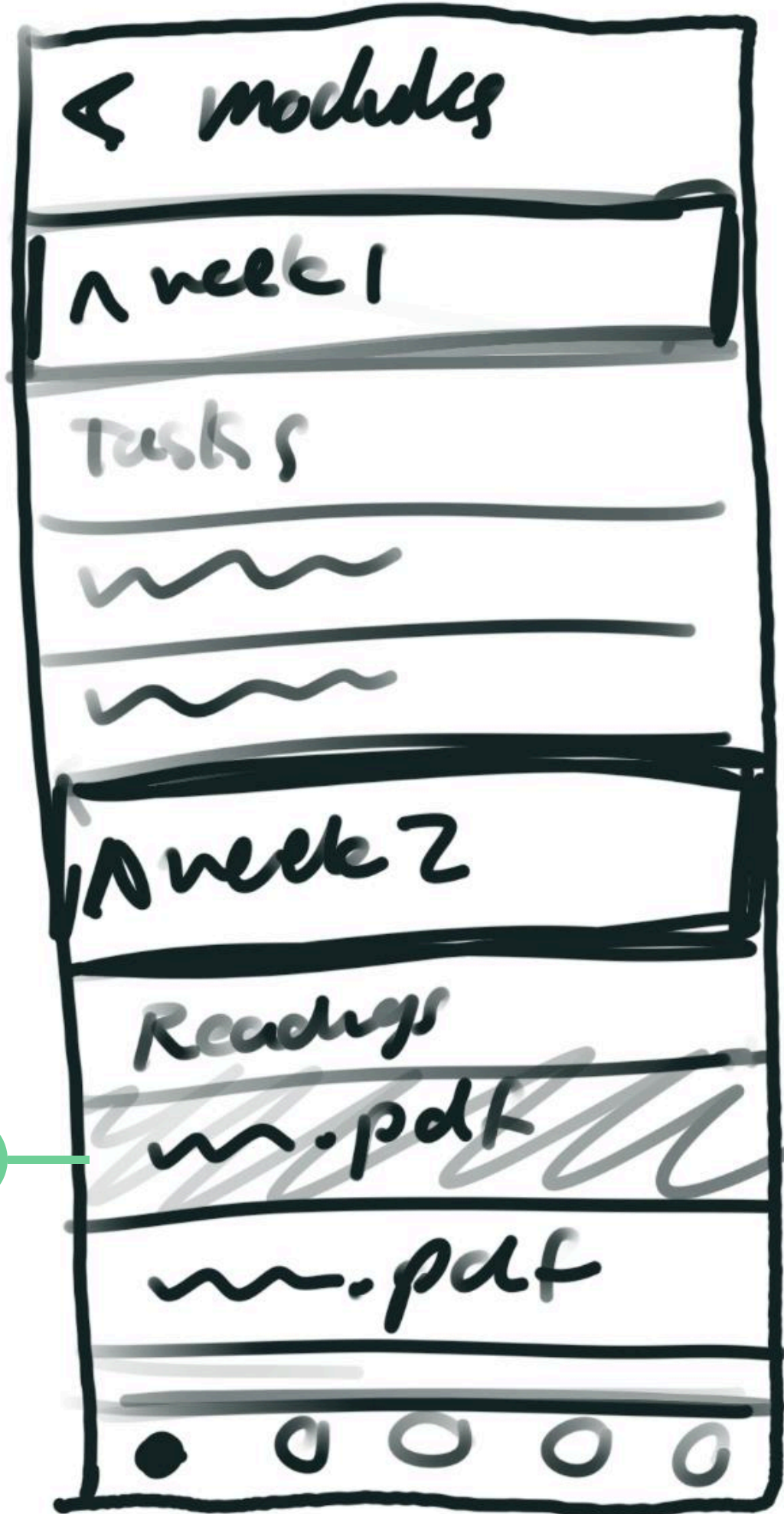
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Insights

1

Heuristic demonstrated, if applicable

- Knew what the highlighter/color icons did



2

Heuristic missed, if applicable.

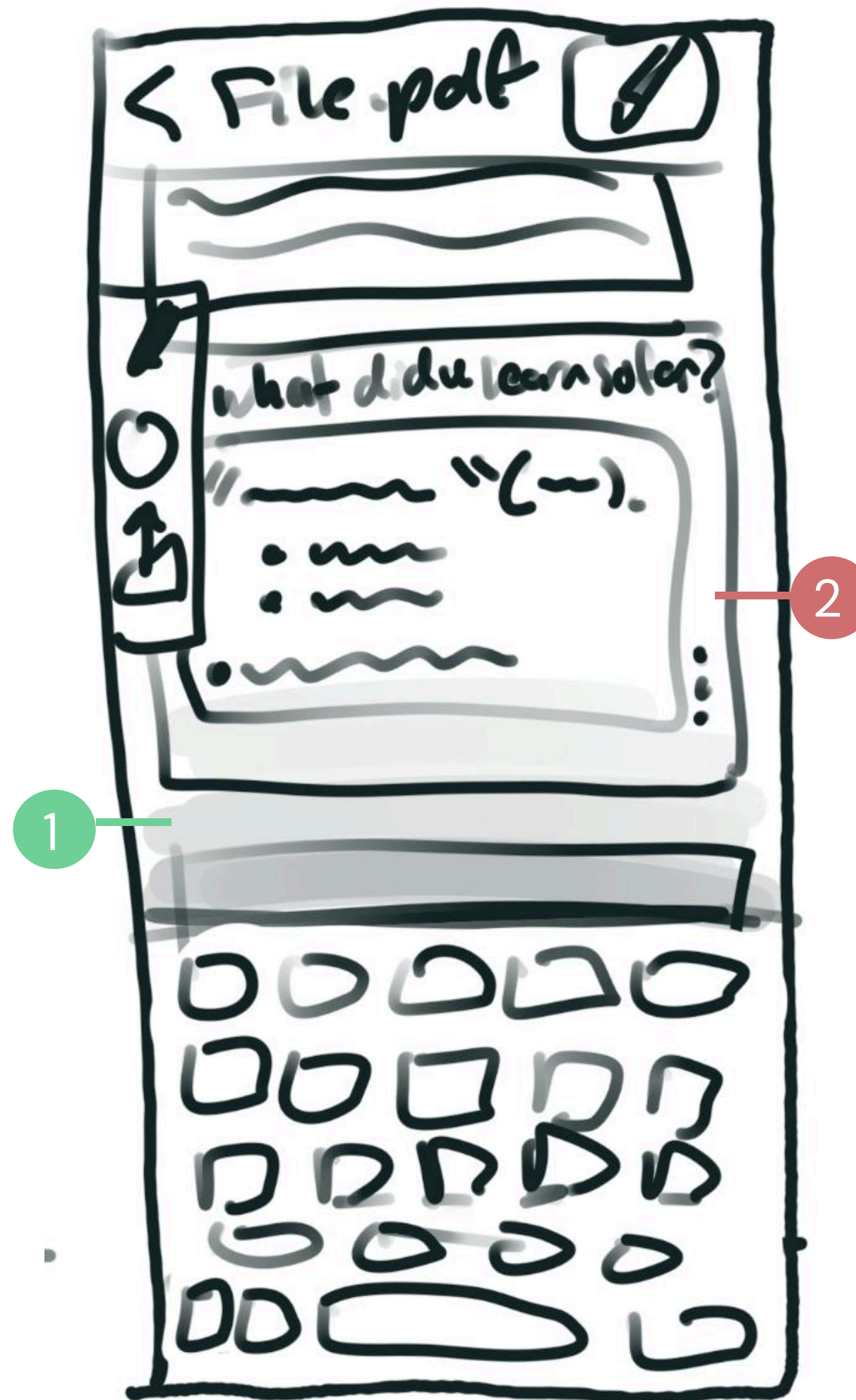
- No eraser
- Unsure what the share option did in the sidebar
- Wasn't aware "Note Mode" could be toggled on/off
- Notify you're going into note mode the first time the user does it
- Move the share icon to each text box?

Insights

1

Heuristic demonstrated, if applicable

- Liked the physical separation of the text. Physically breaks it down into digestible pieces



2

Heuristic missed, if applicable.

- No indicator that user's notes were saved anywhere
- What does the prompt say? Because that'll impact what I write about
- Add a little loading icon/check mark to show that notes were saved
- Randomized prompts (top 3 things u learned? what is the most important part of the text so far?)

Insights

1

Heuristic demonstrated, if applicable

- Liked the compiled notes at the end of the reading

Write or sketch here any proposed changes you would make the existing experience to make it better.



2

Heuristic missed, if applicable.

- Wants to scroll down to look at all notes before exporting
- "Export notes" button on both top and bottom of notes?

NOTES:

- add an eraser option
- move share icon to the text box maybe. having it next to the highlight will confuse people
- export notes button at the bottom of the notes (or both top and bottom)
- randomize different prompts for the text box (top 3 things u learned? what is the most important part of the text so far?)
- saves a copy of your notes/reading into YOUR canvas files
- first time you make notes: you're on note mode! would you like to create a copy of the pdf & your corresponding notes?
 - more ownership
- redesign mobile --> implement that on desktop